#### Search Results Flow







#### Car Service



PICK-UP:

O Usuano to t

Current Location

STOP 1:

638 Hans Ave, San Francisco, CA

STOP 2:

2121Evergreen Parkway, San Francisco, CA

DROP OFF:

SFO - San Francisco Airport San Francisco, CA

WHEN:

Select Date

AIRLINE:

Select Airline

FLIGHT:

Select Flight Number

PICK-UP BY:

Select Time

ARRIVE BY:



#### **Available Cars**





SUV (Seats up to 4 People) Limo (Seats up to 8 People)

USD **\$150.00** 

This is an estimate. Prices may vary



Flyte Tyme Worldwide

Vehicle: Sedan

Capacity: 3 passengers

Payment: All major cards accepted.

USD **\$150.00** 

This is an estimate. Prices may vary



Olympus Worldwide Chauffeured Svervices

Vehicle: Sedan

Capacity: 3 passengers

Payment: All major cards accepted.

USD **\$150.00** 

This is an estimate. Prices may vary



Flyte Tyme Worldwide

Vehicle: Sedan

Capacity: 3 passengers

Payment: All major cards accepted.







#### Available Cars





(Seats up to 4 People)

(Seats up to 8 People)

usp **\$150.00** Flat Rate

Select Car

This is an estimate. Prices may vary



#### Flyte Tyme Worldwide

Vehicle: Sedan

Capacity: 3 passengers

Payment: All major cards accepted.



#### **Additional Rates**

Taxes	10%	Taxes	10%
Bridge fee	\$1.00	Bridge fee	\$1.00
Tolls	\$10.00	Tolls	\$10.00
Service Tax	\$5.00		

\$0.50

Hen \$150 00

Ride Tax

Sort Results

Filter Results









#### Review Itinerary





#### Flyte Tyme Worldwide

Pick-up: 301 Howard Street San Francisco, CA

Drop-Off: 625 Harrison Road, Fresno, CA 93650

When: Tue, Sep 16, 2015 3:00pm

Passengers: 3

#### **Terms & Conditions**



#### Additional Rates

Ride Tax

Taxes	10%	Taxes	10%
Bridge fee	\$1.00	Bridge fee	\$1.00
Tolls	\$10.00	Tolls	\$10.00
Service Tax	\$5.00		

\$0.50

Payable later: USD \$167.10

Price includes taxes and fees







#### **Book Car**



#### **Traveler Information**

#### Tim Taylor Incomplete



(Name should match a government-issued ID)

Date of Birth Required

Gender Required

Email Tim.Taylor@deem.com

Phone # --

#### **Emergency Contact**

Full name Required

Relationship --

Phone # Required

Email --

#### **Preferences**

Flight updates None Selected

Frequent flyer # None Selected

Meal None Selected

Special requests None Selected



### Search Inputs and Interactions

No connectivity should be leverage from the platform messenging (Use the offline modal)

#### Cant validate address

- Get a list of possiblilities for all validate address. Use the modal. (map select)
- Inline, Errors.
- Check with travel what happens when i put in a bad aircode.

#### Date validations

- OMG are you from the future?!? (no going back in time)
- Whoa too close to travel time.
- Theres no way your gonna make that time.
- Arrival contrainst

#### API failures







#### Car Service



Select Location

Add a stop

DROP OFF:
Select Location

WHEN:
Select Date

PICK-UP BY:
Select Time

ARRIVE BY:
Select Time

**\*** 100%

Cancel Pick-Up

Pick-up: Selection Location

\*

My favorites



Go to map

1 2 3 4 5 6 7 8 9 0

- / : ; ( ) \$ & @ "

#+=

,

?

!

7

X

ABC



space







Select Time



#### Car Service



O Current Location

Add a stop

DROP OFF:
Select Location

WHEN:
Select Date

PICK-UP BY:

ARRIVE BY:



**\*** 100%



#### Pick-Up

Pick-up: Current Location

 $\times$ 



My favorites

Go to map

3

4

5 6 7 8

"

#+=

7

X

ABC



space

**\*** 100%

Cancel

#### Drop-Off

Drop-off: Selection Location

\*

My favorites



Travel as directed



Go to map

1 2 3 4 5 6 7 8 9 0

- / : ; ( ) \$ & @ "

#+=

•

,

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!

,

×

ABC



space

Cancel

#### Drop-Off

Drop-off: SFO

X



SFO - San Francisco Airport San Francisco, CA

SFO Airport Terminal 2-Lower Level San Mateo CA

SFO Long-Term Parking South Airport Boulevard

SFO's Cell Phone Waiting South Airport Boulevard

2 3 4 5 6 7 8 9

"

#+= ,



ABC



space









#### Car Service



PICK-UP:

**Current Location** 

Add a stop

DROP OFF:

SFO - San Francisco Airport San Francisco, CA

WHEN:

Select Date

1/1/2 2/1/2

PICK-UP BY:

Select Time

ARRIVE BY:









#### Car Service



PICK-UP:

Current Location

Add a stop

0

DROP OFF:

SFO - San Francisco Airport San Francisco, CA

WHEN:

Select Date

AIRLINE:

Select Airline

FLIGHT:

Select Flight Number

(-)

PICK-UP BY:

Select Time

(1)

ARRIVE BY:

Cancel

#### Drop-Off

Drop-off: SFO - San Francisco Airport San Fr.. ×



My favorites



Travel as directed



Go to map

2 3 4 5 6 7 8

"

#+=

7

X

ABC



space

**\*** 100%

Cancel

#### Add a Stop

Stop 1: Selection Location



My favorites



Go to map

1 2 3 4 5 6 7 8 9 0

- / : ; ( ) \$ & @ "

#+=

. |

,

?

!

,



ABC



space

Cancel

#### Add a Stop

Stop 1: 638

X



638 4th Street, San Francisco, CA

638 Hans Ave, San Francisco, CA

638 Minna Street, San Francisco, CA

4 5 6 7 8

"

#+=

7

X

ABC



space



#### Car Service



PICK-UP:

Current Location

STOP 1:

638 Hans Ave, San Francisco, CA

Add a stop

DROP OFF:

SFO - San Francisco Airport San Francisco, CA

WHEN:

Select Date

AIRLINE:

Select Airline

FLIGHT:

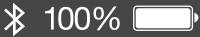
Select Flight Number

PICK-UP BY:

Select Time

ARRIVE BY:







#### Car Service



PICK-UP:

O

**Current Location** 

STOP 1:

X

638 Hans Ave, San Francisco, CA



Add a stop

0

DROP OFF:

SFO - San Francisco Airport San Francisco, CA

WHEN:

Select Date

AIRLINE:

Select Airline

FLIGHT:

Select Flight Number

(-)

PICK-UP BY:

Select Time

ARRIVE BY:







#### Car Service



0

PICK-UP:

**Current Location** 



STOP 1:

638 Hans Ave, San Francisco, CA



STOP 2:

2121Evergreen Parkway, San Francisco, CA



DROP OFF:

SFO - San Francisco Airport San Francisco, CA



WHEN:

Select Date

AIRLINE:

Select Airline

FLIGHT:

Select Flight Number



PICK-UP BY:

Select Time

ARRIVE BY:



#### Car Service



PICK-UP:

**Current Location** 



Add a stop

0

DROP OFF:

SFO - San Francisco Airport San Francisco, CA



WHEN:

Select Date

AIRLINE:

Select Airline

FLIGHT:

Select Flight Number

(-)

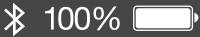
PICK-UP BY:

Select Time

(1)

ARRIVE BY:







#### Car Service



0

PICK-UP:

**Current Location** 

Add a stop

9

DROP OFF:

SFO - San Francisco Airport San Francisco, CA



WHEN:

Select Date

AIRLINE:

Select Airline

FLIGHT:

Select Flight Number

**(**-**)** 

PICK-UP BY:

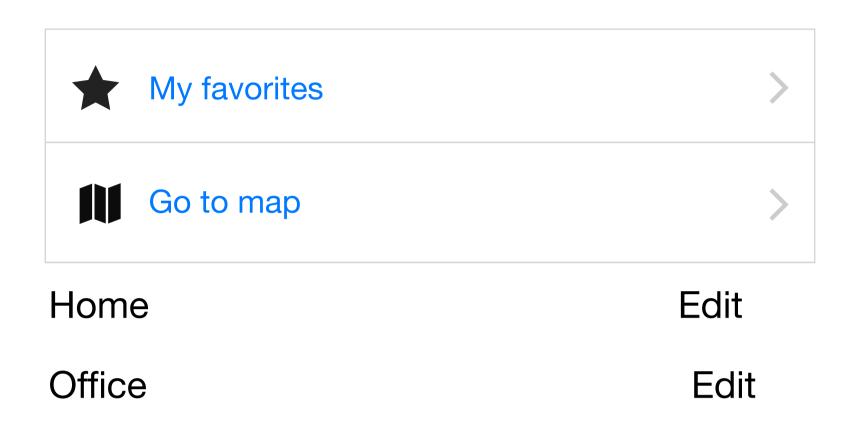
Select Time

(1)

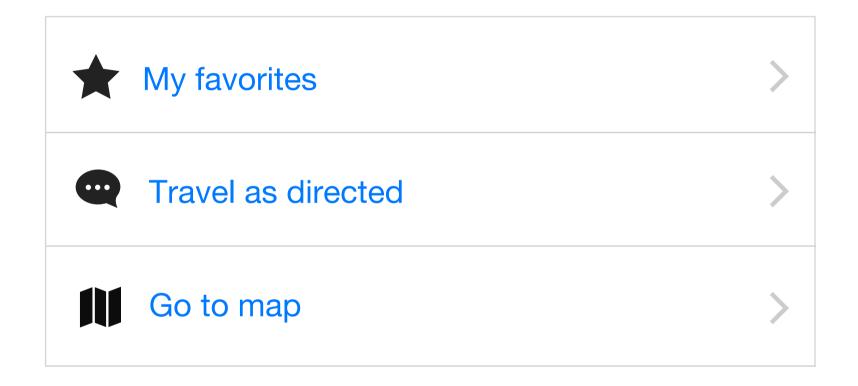
ARRIVE BY:

#### Type Ahead Menus

#### Pick up and Stops

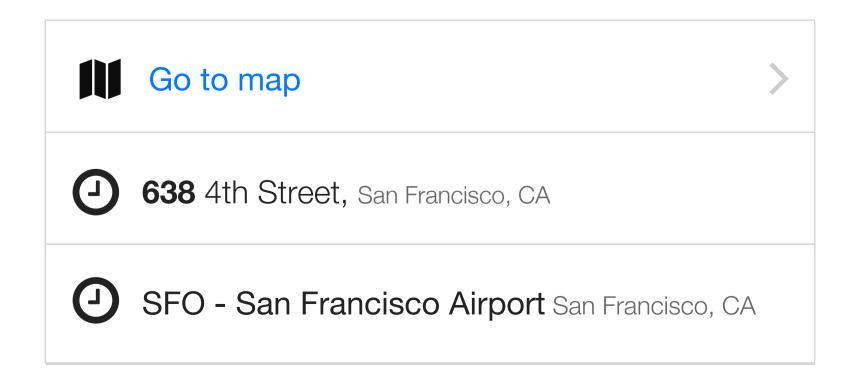


#### Drop-off

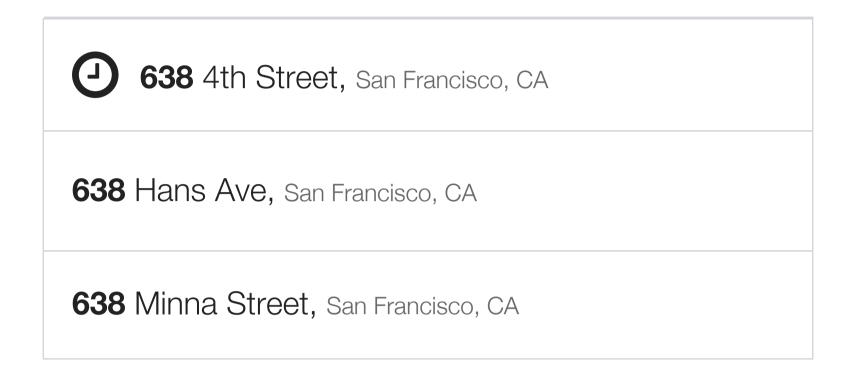


Get a screen with home and office only.

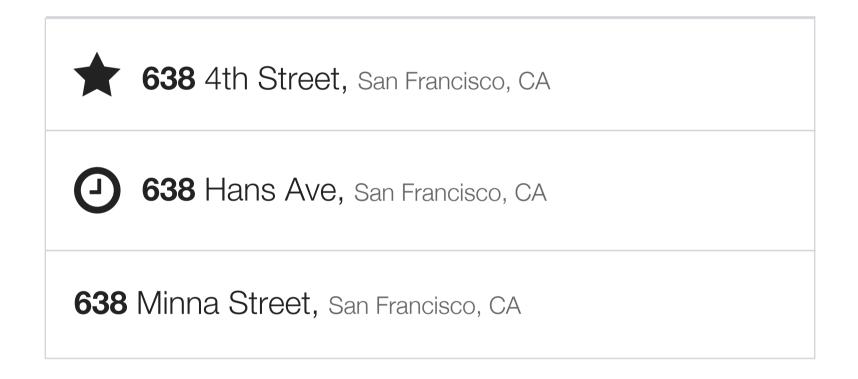
#### Favorites with history if available



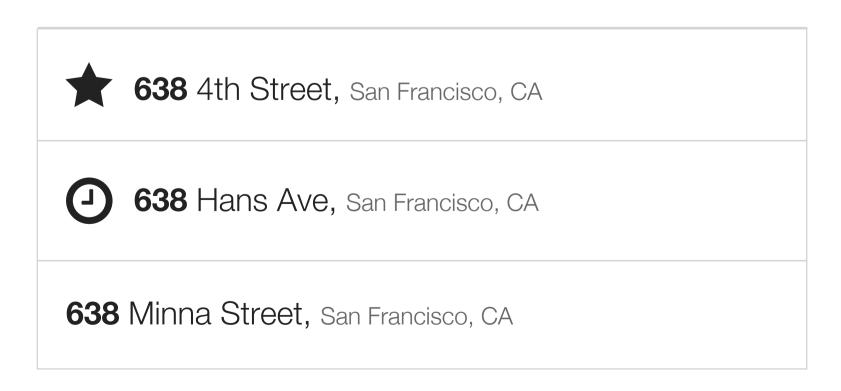
#### Typed Results



#### Typed Results pinging user history or favorites



#### Typed Results pinging user history or favorites



## As Directed Flows (in progress)

**\*** 100%

Cancel

#### Drop-off

Drop-off: Enter a Location

Current location



My favorites



Travel as directed



Go to map

2 3 4 5 6 7 8 9

"

#+=

7

X

ABC



space









#### As directed

How many hours needed
<u>1 hour</u>
2 hours
3 Hours
4 hour
5 hours
6 Hours

PRETTY SOLID MIGHT CHANGE A BIT









#### Car Service



PICK-UP:
San Francisco Airport, San Francisco, CA

STOP 1:

301 Howard Street, San Francisco, CA

Add a stop

DROP OFF:

As Directed...

Hours:

1 hour

WHEN:

Thu Apr 16, 2015

AIRLINE:

**United Airlines Inc** 

FLIGHT:

656

PICK-UP BY:

Select Time

ARRIVE BY:

**\*** 100%

Cancel

Drop-off

Drop-off: As Directed

X

Current location



My favorites



Travel as directed



Go to map

2 3 4 5 6 7 8

& "

#+=

,

?

X

ABC



space

**\*** 100%

Cancel

Drop-off

Drop-off: As Directed

X

Current location



My favorites



Travel as directed



Go to map

2 3 4 5 6 7 8

& "

#+=

,

?

X

ABC



space

#### Cancel

#### As directed

How many hours needed
<u>1 hour</u>
2 hours
3 Hours
4 hour
5 hours
6 Hours

## Go to Map (in progress)



**\*** 100%



Cancel

#### Pick-up:

Pick-up: Enter a Location



Current location



My favorites



Go to map

PRETTY SOLID MIGHT CHANGE A BIT

2 3 4

5 6 7 8

"

#+=

7

X

ABC



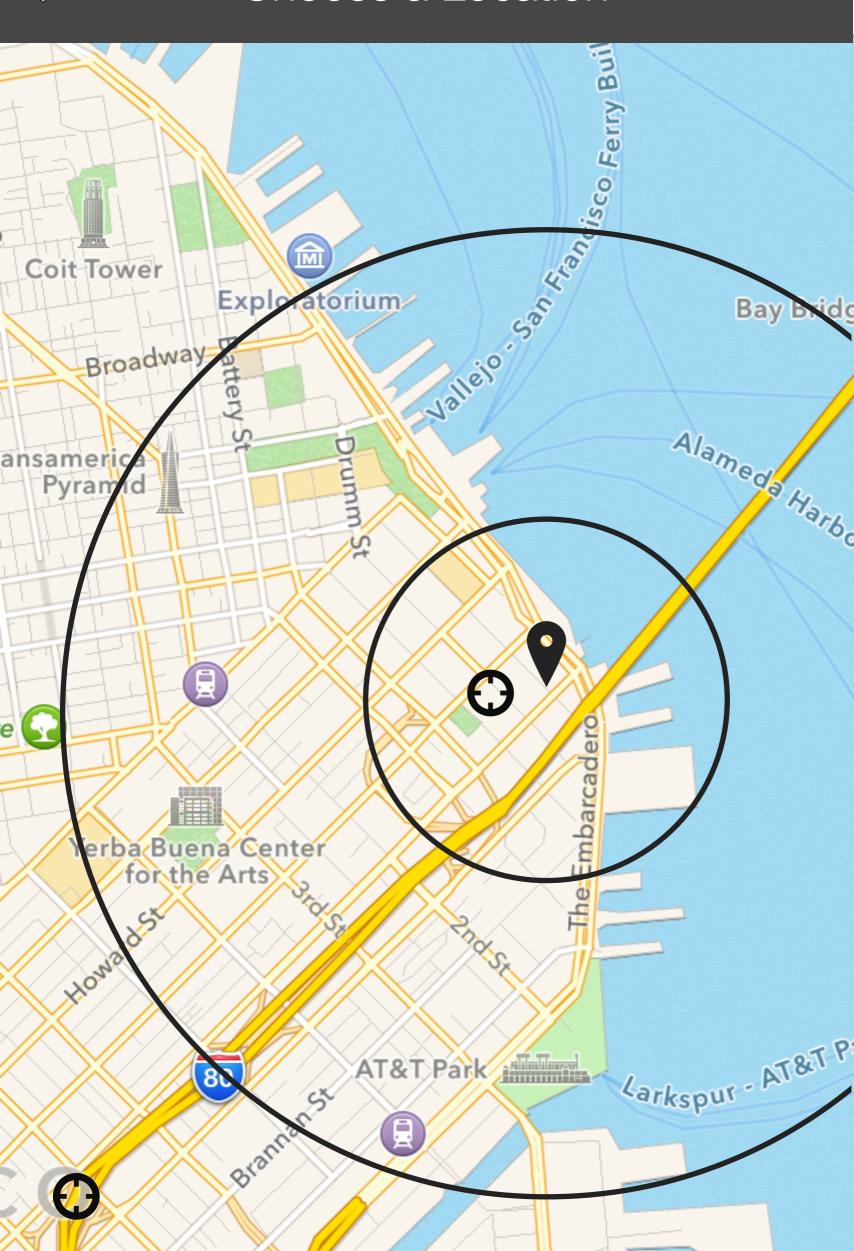
space







#### Choose a Location









#### Car Service



PICK-UP:

C40.622843, -121.340246

Add a stop

DROP OFF:

**Select Location** 

WHEN:

Select Date

PICK-UP BY:
Select Time

ARRIVE BY:
Select Time

# Favorites and Routes (in progress, Routes not MVP)

**\*** 100%

Cancel

Pick-up

Done

Pick-up: Enter a Location



Current location



My favorites



Go to map

SOLID BONES NEEDS DETAILS FLUSHED

4

5 6 7 8

"

#+=

7

X

ABC



space

Search



**\*** 100%



#### Favorites

Places

Routes



638 Hans Ave, San Francisco, CA

Newark Airport Hans Ave, San Francisco, CA



1001 1st Ave, San Francisco, CA310 Howard Street, San Francisco, CA

Edit New











PICK-UP:

0 4004 4

1001 1st Ave, San Francisco, CA

Add a stop

DROP OFF:

310 Howard Street, San Francisco, CA

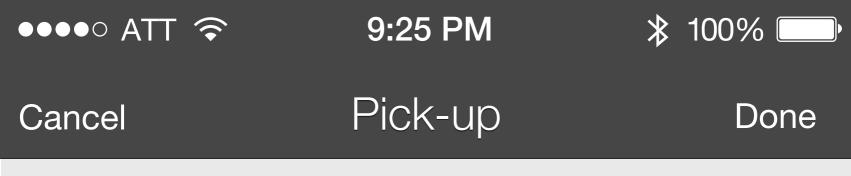
WHEN:

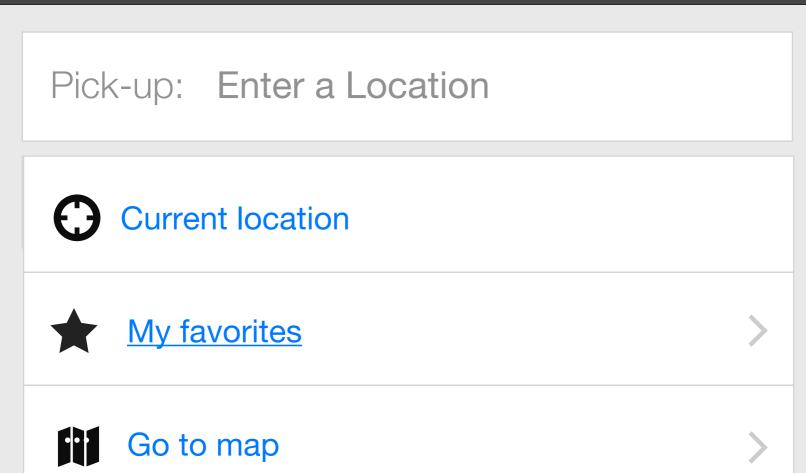
Select Date

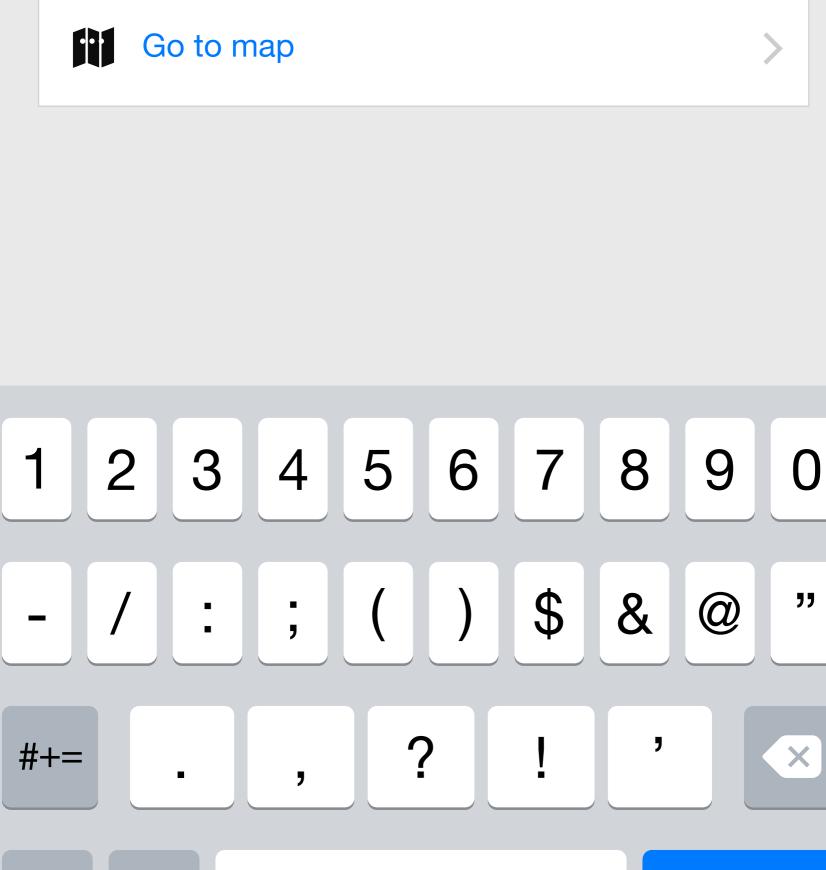
PICK-UP BY:
Select Time

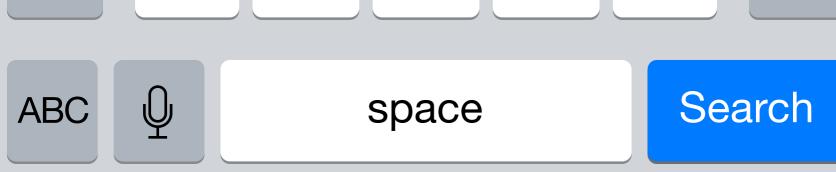
ARRIVE BY:
Select Time

# Favorites Creation and Editing (In progress)











**\*** 100%



### Favorites

Places

Routes



Add Home Address



Add Work Address



Add Home Airport

Edit New



# New Favorite

**Enter a Location** 



Current location



Go to map



638 4th Street, San Francisco, CA



SFO - San Francisco Airport San Francisco, CA

2 3 4 5 6 7 8 9

"

#+=

,

X

ABC



space

Search



Title of Favorite

Cancel

Save

1 2 3 4 5 6 7 8 9 0

- / : ; ( ) \$ & @ "

#+=

•

?

!

•

X

ABC C

space

Search



**\*** 100%



## **Favorites**

Places

Routes



Add Home Address



Add Work Address



Home Airport

SFO - San Francisco Airport San Francisco, CA

Edit New



**\*** 100%





# Favorites

Edit

Places

Routes



Add Home Address



Add Work Address



Home Airport

SFO - San Francisco Airport San Francisco, CA

Cancel

Delete











PICK-UP: SFO - San Francisco Airport San Francisco, CA WHEN: Select Date AIRLINE: Select Airline FLIGHT: Select Flight Number Add a stop DROP OFF: **Select Location** 

**(**-**)** 

PICK-UP BY:

Select Time

ARRIVE BY:
Select Time





PICK-UP:

0

SFO - San Francisco Airport San Francisco, CA

Add a stop

9

DROP OFF:

SFO - San Francisco Airport San Francisco, CA

WHEN:

Select Date

AIRLINE:

Select Airline

FLIGHT:

Select Flight Number

**(**-)

PICK-UP BY:

Select Time

(1)

ARRIVE BY:

Select Time







#### Car Service



O Current Location

Add a stop

OROP OFF:
Select Lo

**Select Location** 

Select Date

PICK-UP BY:
Select Time

ARRIVE BY:
Select Time













PICK-UP:

SFO - San Francisco Airport San Francisco, CA



Add a stop



DROP OFF:

**Select Location** 



WHEN:

Select Date



PICK-UP BY:

Select Time

ARRIVE BY:

Select Time

# Search Errors

No connectivity should be leverage from the platform messenging (Use the offline modal)

#### Cant validate address

- Get a list of possiblilities for all validate address. Use the modal.
   (map select)
- Inline, Errors.
- Check with travel what happens when i put in a bad aircode.

#### Date validations

- OMG are you from the future?!? (no going back in time)
- Whoa too close to travel time.
- Theres no way your gonna make that time.
- Arrival contrainst
- Define warnings and errors interactions.

#### Airline failures

• Need to have a screen for flight errors (is it a modal? we need 2 options move ahead or redo)

#### No Results

- Complete Emptyness (Zen riddle?)
- Sedan no results encourage the next tab or a tab that has content
- Whats the MVP for the empty data set?

Pending Request and failures

Confirmation page, oops we failed, or someone else booked do over?

Can we see some of the perishable content errors.

We have existing patterns in the mobile travel UX, these could handle the perishable failures error states. Lets review the current pattern.