

# Legacy Car Service Search



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**Welcome to Deem!**  
the one-stop-shop for all of your travel,  
expense, shipping, and indirect spend  
solutions.

Deem offers many time-saving features for you as well, including:

1. Automatic calendar updates
2. Email, voice, and text messaging
3. Flight status updates

## Company Resources

- [Travel Advisories](#)
- [Passport Services](#)



Car Service Reservation

United States

United Kingdom

From (Pick-up location) \*

Please select

Enter a new location

Special pick-up instructions

To (Drop-off location) \*

Please select

Enter a new location

Special drop-off instructions

Add a stop

Stop at another address along the way

Date/Time & Passengers

Pick-up date \*

Enter mm/dd/yy

Pick-up time \*

Passengers \*

1

Continue

Car Service Info

**Car Service**  
We make it fast and easy to reserve car service.

- Book car service with the rest of your trip
- Update calendar automatically with reservation details
- Change or cancel reservation with mouse clicks

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Legacy Car Service


Enterprise/Mid-Market travel application variation of the original car service search form.


# Car Service Search

deem



Travel

Car Service

Shipping

Pick-up address

+ Add a stop

Drop-off address

Pick-up date

Today

Pick-up by

12:15

PM

Arrive by

-

Continue

Upcoming Reservations

You have no upcoming reservations.

[View archive](#)

All Types

Alerts0 alerts

Profile

Company News

Welcome to Deem!

the one-stop-shop for all of your travel, expense, shipping, and indirect spend solutions.


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1. Automatic calendar updates

2. Email, voice, and text messaging

3. Flight status updates

Company Resources

 [Travel Advisories](#)

 [Passport Services](#)

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Mid-Market and Enterprise  
Homepage Car Service

The Car Service search feature appear as a seperate finger or tab on this homepage.

Notes: Perhaps a title is need such as  
schedule a ride



deem Travel

Trip Planner

Car Services

Airport Parking

Unused Tickets

Schedule a Ride

Pick-up address

+ Add a stop

Drop-off address

Pick-up date

Today

Pick-up by

12:15

PM

Arrive by

-

Continue

Car Service Info

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Travel Application Car Service Search

Standard search form. Default date stamp to today. Default time stamp to current time on the 15 minute mark. example: 12:01pm renders as 12:15pm.





As a single service only.

Car Service - Schedule a Ride

Pick-up address

+ Add a stop

Drop-off address

Pick-up date



Pick-up by

PM



Arrive by

-



Continue

Car Service Info

Car Service

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- Change or cancel reservation with mouse clicks

Search Type Ahead

Desktop Type Ahead

Original legacy gazoo styling for type ahead

<b>My Locations</b>
My Home, 638 HANS AVE, MOUNTAIN VIE... <a href="#">Select company location</a> <a href="#">Enter a new location</a>
<b>Other Destinations</b>
<a href="#">Airport</a> <a href="#">Train station</a>
<b>Recently Used Addresses</b>
Work, 301 HOWARD ST, SAN FRANCISCO... 638 HANS AVE, MOUNTAIN VIEW, CA, US

Pick-up and Add a Stop text fields in focus state. Zero data and zero activity.

Go to map
Add my work address
Add my home address

Pick-up and Add a Stop text fields in focus state. With some data and no recent activity.

Go to map
Work: 321 Beale Street, San Francisco, CA 94105 <a href="#">edit</a>
Add my home address

Pick-up and Add a Stop text fields in focus state. With both data and no recent activity.

Go to map
Work: 321 Beale Street, San Francisco, CA 94105 <a href="#">edit</a>
Home: 301 Jones Street, San Francisco, CA 94103 <a href="#">edit</a>

Pick-up and Add a Stop text fields in focus state. Zero data with recent activity.

Go to map
Add my work address
Add my home address
<b>Recent Addresses</b>
2242 Creeden Way, Mountain View, CA
4356 Alicia Way, Los Altos, CA

Pick-up and Add a Stop text fields in focus state. With some data and recent activity.

Go to map
Work: 321 Beale Street, San Francisco, CA 94105 <a href="#">edit</a>
Add my home address
<b>Recent Addresses</b>
2242 Creeden Way, Mountain View, CA
4356 Alicia Way, Los Altos, CA

Pick-up and Add a Stop text fields in focus state. With data and recent activity.

Go to map
Work: 321 Beale Street, San Francisco, CA 94105 <a href="#">edit</a>
Home: 301 Jones Street, San Francisco, CA 94103 <a href="#">edit</a>
<b>Recent Addresses</b>
2242 Creeden Way, Mountain View, CA
4356 Alicia Way, Los Altos, CA

Drop-off text fields in focus state. Zero data and zero activity.

Go to map
Drive as directed...
Add my work address
Add my home address

Drop-off text fields in focus state. Some data with no recent activity.

Go to map
Drive as directed...
Work: 321 Beale Street, San Francisco, CA 94105 <a href="#">edit</a>
Add my home address

Drop-off text fields in focus state. With both data with no recent activity.

Go to map
Drive as directed...
Work: 321 Beale Street, San Francisco, CA 94105 <a href="#">edit</a>
Home: 301 Jones Street, San Francisco, CA 94103 <a href="#">edit</a>

Drop-off text fields in focus state. Zero data with recent activity.

Got to map
Drive as directed...
Add my work address
Add my home address
<b>Recent Addresses</b>
2242 Creeden Way, Mountain View, CA
4356 Alicia Way, Los Altos, CA

Drop-off text fields in focus state. With some data and recent activity.

Got to map
Drive as directed...
Work: 321 Beale Street, San Francisco, CA 94105 <a href="#">edit</a>
Add my home address
<b>Recent Addresses</b>
2242 Creeden Way, Mountain View, CA
4356 Alicia Way, Los Altos, CA

Drop-off text fields in focus state. With data and recent activity.

Got to map
Drive as directed...
Work: 321 Beale Street, San Francisco, CA 94105 <a href="#">edit</a>
Home: 301 Jones Street, San Francisco, CA 94103 <a href="#">edit</a>
<b>Recent Addresses</b>
2242 Creeden Way, Mountain View, CA
4356 Alicia Way, Los Altos, CA

Address text fields in focus state. Customer is typing in the focused field

SFO San Francisco International Airport, CA
SFO, Airport Terminal 2 - Lower Level, San Mateo, CA
SFO, Airport Terminal 3 - Lower Level, San Mateo, CA
SFO Americas, San Francisco, CA
SFO Apparel Park Place, San Francisco, CA
SFO Airport Limo & Service, San Francisco, CA
SFO Airport Parking, San Francisco, CA

Address text fields in focus state. Customer is typing in the focused field

224 7th Street, San Francisco, CA
224 5th Street, San Francisco, CA
224 Grant Avenue, San Francisco, CA
224 Clara Street, San Francisco, CA
224 Kearny Street, San Francisco, CA
224 Larkin Street, San Francisco, CA
224 Lombard Street, San Francisco, CA

Cursor hover on type ahead.

224 7th Street, San Francisco, CA
224 5th Street, San Francisco, CA
224 Grant Avenue, San Francisco, CA
224 Clara Street, San Francisco, CA
224 Kearny Street, San Francisco, CA
224 Larkin Street, San Francisco, CA
224 Lombard Street, San Francisco, CA

Cursor hover on type ahead.

Go to map
Work: 321 Beale Street, San Francisco, CA 94105 <a href="#">edit</a>
Home: 301 Jones Street, San Francisco, CA 94103 <a href="#">edit</a>

Type ahead text decoration underlined on edit text on hover.

Go to map
Work: 321 Beale Street, San Francisco, CA 94105 <a href="#">edit</a>
Home: 301 Jones Street, San Francisco, CA 94103 <a href="#">edit</a>

# Adding a Stop Experience

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Trip Planner

Car Services

Airport Parking

Unused Tickets

Schedule a Ride

Pick-up address

+ Add a stop

Drop-off address

Pick-up date

Today

Pick-up by

12:15

PM

Arrive by

-

Continue

Car Service Info

Car Service

We make it fast and easy to reserve car service.

- Book car service with the rest of your trip

- Update calendar automatically with reservation details

- Change or cancel reservation with mouse clicks

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Adding Stops Exeperience

Standard search form. Default date stamp to today. Default time stamp to current time on the 15 minute mark. example: 12:01pm renders as 12:15pm.

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Trip Planner

Car Services

Airport Parking

Unused Tickets

Schedule a Ride

Pick-up address

Stop 1 address

+ Add a stop

Drop-off address

Pick-up date

Today

Pick-up by

12:15

PM

Arrive by

-

Continue

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Stop 1

Adding a single stop. Remove stop text link should remove stop field.

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Trip Planner

Car Services

Airport Parking

Unused Tickets

Schedule a Ride

Pick-up address

Stop 1 address

Remove stop

Stop 2 address

Remove stop

+ Add a stop

Drop-off address

Pick-up date

Today

Pick-up by

12:15

PM

Arrive by

-

Continue

Car Service Info

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Stop 2

Added a second stop. 2 stop is the max.

# Pick-up Airport Search Experience



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Trip Planner

Car Services

Airport Parking

Unused Tickets

Schedule a Ride

Pick-up address

+ Add a stop

Drop-off address

Pick-up date

Today

Pick-up by

12:15

PM

Arrive by

-

Continue

Car Service Info

Car Service

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- Book car service with the rest of your trip

- Update calendar automatically with reservation details

- Change or cancel reservation with mouse clicks

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Pick-up at Airport Search Experience

Standard search form. Default date stamp to today. Default time stamp to current time on the 15 minute mark. example: 12:01pm renders as 12:15pm.



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Trip Planner

Car Services

Airport Parking

Unused Tickets

Schedule a Ride

Pick-up address

SFO San Francisco International Airport, CA

+ Add a stop

Drop-off address

Pick-up date

Today

Pick-up by

12:15

PM

Arrive by

-

Continue

Car Service Info

Car Service

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- Update calendar automatically with reservation details

- Change or cancel reservation with mouse clicks

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Contextual Form Fields

Search form being responsive to correct input of valid address. Additional fields are to be presented for airline details.

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Trip Planner

Car Services

Airport Parking

Unused Tickets

Schedule a Ride

Pick-up address

SFO San Francisco International Airport, CA

✓

Arrival date

Today

Airline

Select Carrier

Flight number

+ Add a stop

Drop-off address

Pick-up date

Today

Pick-up by

12:15

PM

Arrive by

-

Continue

Car Service Info

Car Service

We make it fast and easy to reserve car service.

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Flight Details Fields

Airline arrival date, carrier and flight number feilds are presented.

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Trip Planner

Car Services

Airport Parking

Unused Tickets

Schedule a Ride

Pick-up address

SFO San Francisco International Airport, CA

Arrival date

1/27/2016

Airline

United Airlines (UA)

Flight number

2112

+ Add a stop

Drop-off address

Pick-up date

1/27/2016

Pick-up by

12:15

PM

Arrive by

-

Continue

Car Service Info

Car Service

We make it fast and easy to reserve car service.

- Book car service with the rest of your trip

- Update calendar automatically with reservation details

- Change or cancel reservation with mouse clicks

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Inline Validation

Airline arrival date, carrier and flight number feilds are presented.

Inline validation on airline details would be a useful experience.

Just as in the mobile experience, arrival date input should be reflected on the pick-up date.

# Drop-off Airport Search Experience

Drop-off at Airport Search Experience

Showcase airport icons when a customer desires an airport.

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Trip Planner

Car Services

Airport Parking

Unused Tickets

Schedule a Ride

Pick-up address

501-541 The Embarcadero, San Francisco, CA 940105, USA

+ Add a stop

Drop-off address

SFO San Francisco International Airport, CA

Pick-up date

Today

Pick-up by

12:15

PM

Arrive by

-

Continue

Car Service Info

Car Service

We make it fast and easy to reserve car service.

- Book car service with the rest of your trip

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- Change or cancel reservation with mouse clicks

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Contextual Form Fields

Search form being responsive to correct input of valid address. Additional fields are to be presented for airline details.



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Trip Planner

Car Services

Airport Parking

Unused Tickets

Schedule a Ride

Pick-up address

501-541 The Embarcadero, San Francisco, CA 940105, USA

+ Add a stop

Drop-off address

SFO San Francisco International Airport, CA

Arrival date

Today

Airline

Select Carrier

Flight number

Pick-up date

Today

Pick-up by

12:15

PM

Arrive by

-

Continue

Car Service Info

Car Service

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- Update calendar automatically with reservation details

- Change or cancel reservation with mouse clicks

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Flight Details Fields

Airline arrival date, carrier and flight number feilds are presented.

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Trip Planner

Car Services

Airport Parking

Unused Tickets

Schedule a Ride

Pick-up address

501-541 The Embarcadero, San Francisco, CA 940105, USA

+ Add a stop

Drop-off address

SFO San Francisco International Airport, CA

Arrival date

1/27/2016

Airline

United Airlines (UA)

Flight number

2112

Pick-up date

1/27/2016

Pick-up by

12:15

PM

Arrive by

-

Continue

Car Service Info

Car Service

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## Drop-off Inline Validation

- Airline arrival date, carrier and flight number feilds are presented.
- Inline validation on airline details would be a useful experience.
- Just as in the mobile experience, arrival date input should be reflected on the pick-up date.

Drive as Directed Exeperience

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Trip Planner

Car Services

Airport Parking

Unused Tickets

Schedule a Ride

Pick-up address

+ Add a stop

Drop-off address

Pick-up date

Today

Pick-up by

12:15

PM

Arrive by

-

Continue

Car Service Info

Car Service

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- Book car service with the rest of your trip

- Update calendar automatically with reservation details

- Change or cancel reservation with mouse clicks

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As Directed Exeperience

Customers that desire to drive as directed vs being dropped off at a specific address. This is that experience.



As Directed Exeperience

Standard address validation should happen on the pick-up address.

Schedule a Ride

Pick-up address

224 5th Street, San Francisco, CA



+ Add a stop

Drop-off address

[Go to map](#)

[Drive as directed...](#)

**Work:** 321 Beale Street, San Francisco, CA 94105 [edit](#)

**Home:** 301 Jones Street, San Francisco, CA 94103 [edit](#)

Continue

Car Service Info

Car Service

We make it fast and easy to reserve car service.

- Book car service with the rest of your trip
- Update calendar automatically with reservation details
- Change or cancel reservation with mouse clicks

Select “Drive as directed”

Just like the mobile, the drive as directed ui should only appear on the drop-off drop down.

Transition

Transition in the hours drop down menu.



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Trip Planner

Car Services

Airport Parking

Unused Tickets

Schedule a Ride

Pick-up address

224 5th Street, San Francisco, CA

+ Add a stop

Drop-off address

Drive as directed...

How many hours

6

Pick-up date

Today

Pick-up by

12:15

PM

Arrive by

-

Continue

Car Service Info

Car Service

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Validation on “Drive as directed” hours

once hours have been selected for as directed. Validate the line

Go to Map Search Experience

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Trip Planner

Car Services

Airport Parking

Unused Tickets

Schedule a Ride

Pick-up address

Go to map

Add my work address

Add my home address

Pick-up date

Today

Pick-up by

12:15

PM

Arrive by

-

Continue

Car Service Info

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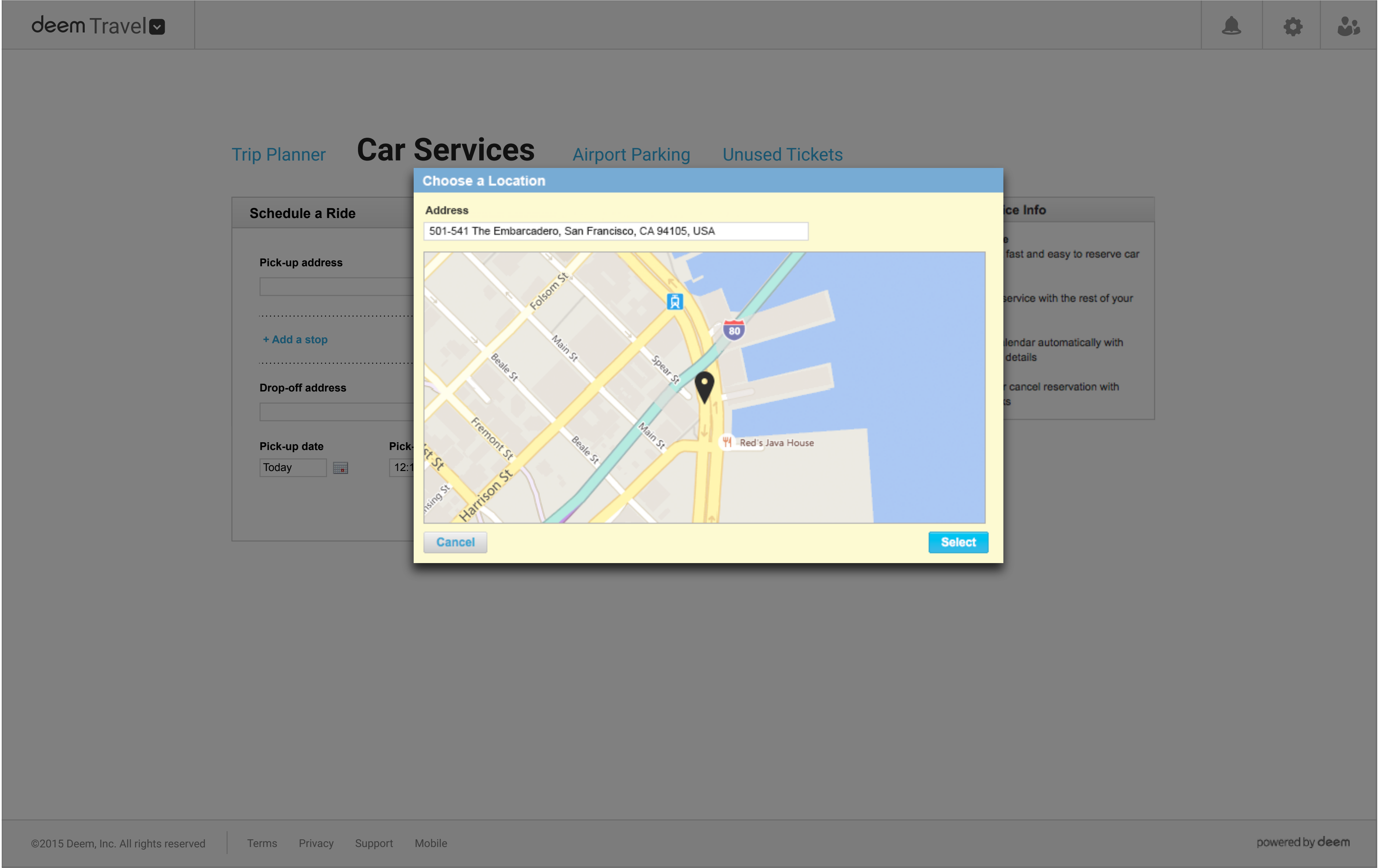
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Using the Map Experience

A customer would like to locate a point on the map for address input.



Modal Location Selector

The customer is provided a map view via modal. Pin icon is centered reflecting the cordinates in the text field.

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Trip Planner

Car Services

Airport Parking

Unused Tickets

Schedule a Ride

Pick-up address

501-541 The Embarcadero, San Francisco, CA 940105, USA

+ Add a stop

Drop-off address

Pick-up date

Today

Pick-up by

12:15

PM

Arrive by

-

Continue

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Validate Map Selection Address

A customer would like to locate a point on the map for address input.

# Adding, Editing and Modifying an Address



[Trip Planner](#)

# Car Services

[Airport Parking](#)

[Unused Tickets](#)

## Schedule a Ride

### Pick-up address

Go to map

Add my work address

Add my home address

### Pick-up date

Today

### Pick-up by

12:15

PM

### Arrive by

-

Continue

## Car Service Info

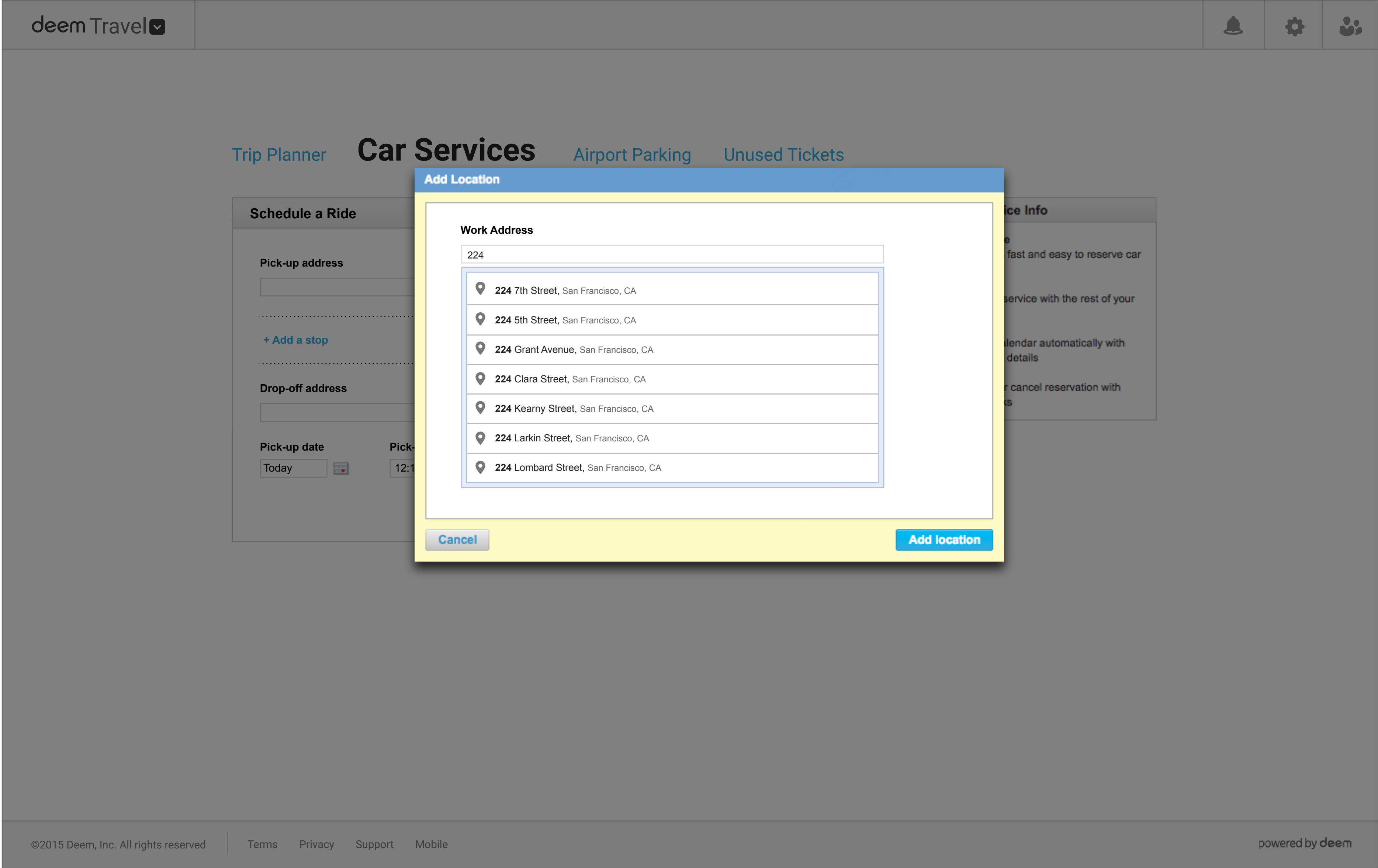
### Car Service

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- Change or cancel reservation with mouse clicks

## Adding an Address

A customer would like to add their work or home address.



## Add a Location via Modal

Customers should be able to label and enter in their desired address.

Notes: We can possibly reduce the number of fields here. In addition we might have to lock down the location name to be work or home for 1.6, I think exploring and defining the address book might have to be a seperate project.

Error States need to be defined here. Should we allow inline errors here.



deem Travel

Trip Planner

Car Services

Airport Parking

Unused Tickets

Schedule a Ride

Pick-up address

321 Beale Street, San Francisco, CA 94105

+ Add a stop

Drop-off address

Pick-up date

Today

Pick-up by

12:15

PM

Arrive by

-

Continue

Car Service Info

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Adding an Address for the First Time

When a customer adds and address for the first time, once the address is entered into the modal and added, the modal transition back to the car services search field along with newly inputed address being displayed.

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Trip Planner

Car Services

Airport Parking

Unused Tickets

Schedule a Ride

Pick-up address

321 Beale Street, San Francisco, CA 94105

Go to map

Work: 321 Beale Street, San Francisco, CA 94105

Add my home address

Pick-up date

Today

Pick-up by

12:15

PM

Arrive by

-

Continue

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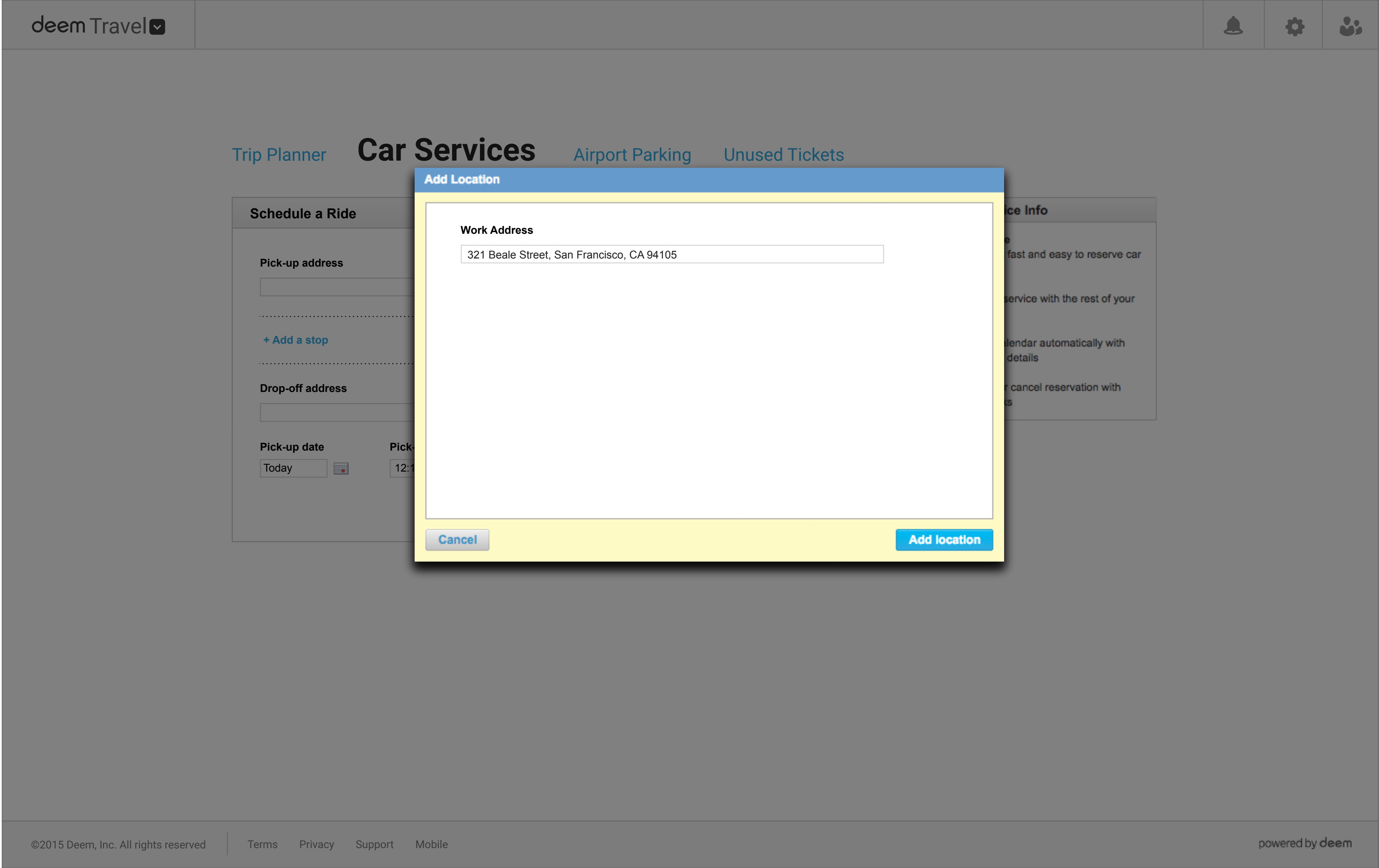
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Editing an Address

Editing an address can also be achieved, by selecting edit UI in the type ahead. This should trigger the edit modal.



## Edit via Modal

Customers should be able to edit thier address via the modal. Once edits have been made it should auto fill the search form.

# Search Error Experiences

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Trip Planner

Car Services

Airport Parking

Unused Tickets

Schedule a Ride

Pick-up address

SF

SFO San Francisco International Airport, CA

SFO, Airport Terminal 2 - Lower Level, San Mateo, CA

SFO, Airport Terminal 3 - Lower Level, San Mateo, CA

SFO Americas, San Francisco, CA

SFO Apparel Park Place, San Francisco, CA

SFO Airport Limo & Service, San Francisc...

SFO Airport Parking, San Francisco, CA

Continue

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Incorrect or Malformed  
Address Inline Errors

Customer begins to enter in data for an address only to tab out or move to the next field causing an incomplete address experience.

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Trip Planner

Car Services

Airport Parking

Unused Tickets

Schedule a Ride

Pick-up address

SFDADdafadsf; asdfasdfsdfefeeee 121311122233333

+ Add a stop

Drop-off address

Pick-up date

Today

Pick-up by

12:15

PM

Arrive by

-

Continue

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Inline Error

If the address is incomplete, invalid or malformed, inform the user before the form is submitted.

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Trip Planner

Car Services

Airport Parking

Unused Tickets

Schedule a Ride

Pick-up address

SFDADdafadsf; asdfasdfsdfefeeee 121311122233333

+ Add a stop

Drop-off address

Pick-up date

Today

Pick-up by

12:15

PM

Arrive by

-

Continue

Car Service Info

Car Service

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- Update calendar automatically with reservation details

- Change or cancel reservation with mouse clicks

Sorry we could not find the address:

"SFDADdafadsf; asdfasdfsdfefeeee 121311122233333"

Please try your search again.

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Inline Error Message

Provide feedback to customers about errors.

Depart by, Arrive by Alternatives





Schedule a Ride

Pick-up address

+ Add a stop

Drop-off address

Pick-up date



When

Depart by:



Time

PM



Continue

Car Service Info

Car Service

We make it fast and easy to reserve car service.

- Book car service with the rest of your trip
- Update calendar automatically with reservation details
- Change or cancel reservation with mouse clicks

Depart by, Arrive by form Alternatives

Instead of two fields provide only a single dropdown menu for depart by and arrive by.